



IN THE
KNOW...



KEEPING YOU SAFE FROM FIRE. **ALWAYS.**

Our purpose is simple; to keep people safe from fire every second of every day.

We specialise in the design and manufacture of high-quality fire detection solutions that protect people from fire in over 100 countries around the world. We are proud to be a part of Halma, a FTSE 50 global group of life-saving technology companies.



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Resources, products & services
to help you 'fit & forget'



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Contact our Technical Support Team

techsales@apollo-fire.com
or dial +44 (0)23 9244 2706

Available from
8:30am to 4:45pm
from Monday to Thursday
8:30am to 4pm on Fridays

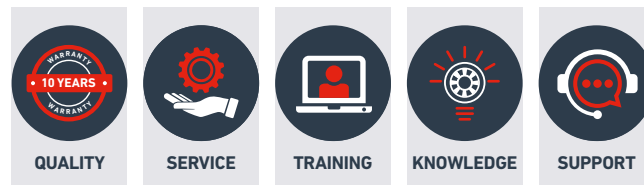
Stay in the loop!

Sign up to our mailing list to stay up-to-date with new product releases, our latest training courses, technical bulletins and more!

apollo-fire.co.uk/news-insights/newsletter-sign-up



WE'RE HERE TO HELP...



Keeping people safe from fire stands at the heart of our business. That's why we design and manufacture world-class fire detection and alarm devices that have a global reputation for quality and reliability. This is backed up by a full support service, that includes training, troubleshooting and technical advice, to enable you to fit the right system swiftly and effectively with a 10-year product guarantee.

This guide gives a brief overview of the resources, products and services we provide to help you 'fit & forget'. If you need any further information, please get in touch.

ONLINE SUPPORT



The Apollo website is an invaluable source of information about our business, our brand, our products and our people.

The site enables you to access all the features listed right. If you can't find the information you need or would like help navigating the site, please contact marketing@apollo-fire.com

- Contact our Technical Support and Customer Services Teams
- Register for training webinars and CPDs
- Find and download product information, including certificates, datasheets and installation guides
- Learn about our company and our opinion on industry matters
- View case studies
- Identify contacts from our Partner Directory (Distributors, Integrators and System Panel Partners)

DATING A DETECTOR



How to identify the build date of Apollo products

The age of an Apollo product can be determined by the serial number. However, due to factored products and changes within Apollo to improve production, the serial number formats have changed over time. Below are the formats currently used – for illustration purposes, the date is **1 April 2002**.

Standard format	Alternative formats
020401/7 <small>The build code is the date in reverse</small>	0402-25684 <small>First two numbers = the month Second two numbers = the year</small>
YYMMDD/X <small>First two numbers = the year Second two numbers = the month Third two numbers = the date The final number after the oblique is the build standard for Apollo use only.</small>	1502123 <small>This format is only used for sounders. First two numbers = week of the year Second two numbers = the year</small>

FREE VIRTUAL TRAINING



We offer a variety of online CPDs and webinars. For groups of five or more, enquire about a FREE exclusive CPD session.

Register online: apollo-fire.co.uk/training-support/cpds-webinars

Industry CPDs

Our CPD accredited courses are hosted live every fortnight. They include a Q&A and participants receive a digital CPD certificate after the session.



CPD topics

- Detection principles and device selection
- Service, test and maintenance of fire detection equipment
- An introduction to BS 5839 Pts 1 & 6
- An introduction to BS 7273-4
- Wireless fire systems EN54-23 VADS
- False alarm management
- Fire safety in healthcare buildings UK

Product webinars

We have a variety of on-demand product webinars on our website, available for you to watch anytime, anywhere. Courses cover everything from product features and benefits, to best practice, applications, FAQs and more.

Webinar topics

- Capabilities of XP95, Discovery & Soteria
- AlarmSense
- XPander
- Apollo Test Set:
 - An introduction
 - Loop view
 - Diagnostics
- Soteria Dimension
- Dimension: installation & maintenance
- Manual call points
- Beam detection
- Flame detection

HAVE YOUR SAY! JOIN THE APOLLO ADVISOR NETWORK



A platform for us to listen and learn about what is important to you.



Why?

We want to build strong relationships with expert installers to help keep people safe from fire every second of every day. The Apollo Advisor Network enables us to deliver the solutions you need to make life simpler and safer.

How?

We know your time is short, so we invite members to participate in quick surveys via email on fire-related topics. If you're happy to contribute, it only takes a few minutes to respond.

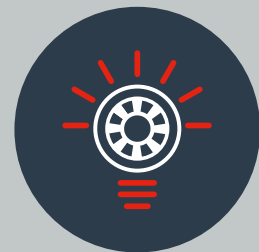
What's in it for you?

As part of the panel, you'll receive:

- Early news of product launches
- Access to exclusive training
- Input to develop the products and materials you need

Plus, we share the results of the surveys with members, giving you insight into what others in the industry are thinking. Sign up online at apollo-fire.co.uk/news-insights/apollo-advisor-network/

APOLLO TEST SET HELPING YOU TO SAVE TIME & MONEY



What is the Apollo Test Set?

The Apollo Test Set helps engineers to manage Apollo loops and find any faults. It's a portable loop tester featuring a touch screen display, capable of providing several functions in interrogating and controlling all devices connected to the unit. This could be either individual devices or complete circuits in the Apollo ranges, **Soteria**, **Discovery** and **XP95**.

How else can it be useful?

- When the panel is yet to be installed
- When there is no power available on-site
- Soft addressing the detectors before you get on-site
- Checking drift levels of detectors from the Test Set maintenance tool for recording events such as testing devices
- Use of the data log for intermittent faults

Loop Diagnostics Mode

- | | |
|--|---------------------------------------|
| ○ Wire connective tests | ○ Loop cable impedance measurement |
| ○ Loop voltage and current measurement | ○ Earth fault tests |
| ○ Short circuit fault tests | ○ Automatic detection of earth faults |

Loop View Menu

- | | |
|---|--|
| ○ Incorrect detector labelling | ○ Faults due to loss of connection between the head and the base |
| ○ Device double addressing | ○ Using the IN/OUT buttons for testing as radials |
| ○ Faults due to water damage in the devices | ○ Individual view for lighting LEDs etc |

FIVE REASONS TO LOVE **XPANDER**

Discover XPander, Apollo's super quick, super easy wireless fire alarm solution.



01 TRUSTED

Highly reliable wireless fire alarm system that is trusted around the world.

02 SPEED

Systems are quick and easy to install due to minimal wiring.

03 LESS DISRUPTION

Less wiring means less disruption for you and the building's occupants.

04 FLEXIBILITY

Win more business for varied applications, i.e. difficult to access areas, new outbuildings, sites with asbestos, heritage/ listed buildings, time-sensitive projects, temporary buildings (marquees/festivals).

05 SIMPLICITY

Installation just requires a simple site survey to check radio frequency.



ALARMSense THE BEST OF BOTH WORLDS?



Our two-wire range, AlarmSense, offers more features than conventional systems but is simpler than our addressable ranges.



Why AlarmSense?

- Spend less time on-site
- Detection and ancillary devices are connected on the same circuit meaning less wiring
- Give your customer some benefits of an addressable system without the price tag
- Priority switching reduces the number of false alarm evacuations

Applications

- Small blocks of flats/apartments
- Houses of multiple occupation (HMOs/shared houses)
- B&Bs/guest houses
- University halls
- Small shops
- Industrial units

AlarmSense[®]